

CUSTOMER PRIVACY NOTICE

This Privacy Notice explains how Toland House Properties Limited collects and uses personal data when you enquire about, reserve, or purchase a new build house or apartment from us. We comply with the UK General Data Protection Regulation (UK GDPR) and the Data Protection Act 2018. The Information Commissioner's Office (ICO) is the data protection regulator in Northern Ireland.

WHAT DATA WE COLLECT

Name, address, email, phone number, enquiry details, purchase information, solicitor and agent details, limited financial information, warranty and after-sales records, and management company details.

HOW WE USE YOUR DATA

To respond to enquiries, manage reservations and sales, complete conveyancing, comply with legal obligations, provide warranties, manage apartments, and send marketing (where consent is given).

LAWFUL BASES

Contract, legal obligation, legitimate interests, and consent.

WHO WE SHARE DATA WITH

Estate agents, solicitors, warranty providers, councils, utility providers, management companies, IT providers, accountants, auditors, and insurers.

RETENTION

Sales data: 6 years; deeds: 12 years; warranties: up to 15 years; marketing: until you opt out.

YOUR RIGHTS

Access, correction, erasure, restriction, objection, portability, withdrawal of consent, and right to complain to the ICO.

CONTACT

Toland House Properties Limited
Email: info@tolandhouselimited.com

CHANGES

We may update this notice from time to time.

